# LEGAL EAGLE EYE NEWSLETTER

**July 2011** 

# For the Nursing Profession

Volume 19 Number 7

# Cell-Phone Photo Of Patient: Hospital Had Grounds To Fire Employee, Court Rules.

An emergency department patient technician was assigned to monitor a psych patient who had been placed in restraints in the E.R. due to intoxication and combative behavior.

The patient requested the technician remove his urinary catheter. While removing the catheter the tech became concerned over what he considered to be an excessive amount of tape that was used to secure the catheter tubing to the patient's upper thigh.

He believed this constituted mistreatment and he wanted to bring it to the attention of hospital management. He asked the charge nurse if he could use his personal cell phone to take a picture of the patient's leg and the tape. He was told, "just go ahead and deal with it," which he interpreted as permission to go ahead. He got verbal permission from the patient and took the picture.

After he showed the cell-phone picture to the emergency department nurse manager a meeting was scheduled with the nurse manager and a representative from hospital human resources.

Instead of hearing out his concerns over mistreatment of the patient they told him he was being terminated for unauthorized use of his personal cell phone and potentially bringing on liability against the hospital.



A healthcare provider can fire an employee for violating patient confidentiality while trying to alert a patient or others to a potential mistake.

Hospital policy was that employees absolutely were not to take cell-phone pictures of patients, but if necessary to use the hospital's Polaroid camera after the patient signed the hospital's consent form.

COURT OF APPEALS OF OHIO May 13, 2011 The tech sued the hospital for wrongful termination, claiming the reasons given for his termination were pretexts for retaliation against him for trying to document and expose mistreatment of a patient.

The Court of Appeals of Ohio refused to see the tech's lawsuit against the hospital as a whistleblower situation and affirmed the lower court's dismissal of the case.

A hospital employee has no right to violate patient confidentiality while trying to alert a patient or others to something the employee believes is a case of legal liability against the hospital, the Court ruled.

The hospital was on solid legal ground, the Court went on, to have a policy which flatly outlawed employees from photographing patients with their personal cell phones, based on the hospital's strict legal obligation to protect patient's privacy rights.

If a patient needed to be photographed for treatment purposes the hospital's policy required use of the Polaroid camera kept in the E.R. and required the patient to sign the legal form for waiver of privacy rights provided by the hospital for that purpose before being photographed. <u>Strodtbeck v. Lake Hosp.</u>, 2011 WL 1944187 (Ohio App., May 13, 2011).

www.nursinglaw.com/ jul11lwn2.pdf

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New Subscriptions See Page 3 Cell Phone Photo/Medical Confidentiality - Skin Care/Skilled Nursing Nurse/Patient Advocate - Psychiatric Patient/Sexual Assault Nursing Care Plan/Supervision/Long Term Nursing Care O.R./Repositioning - Hospital Nurse's Discharge Instructions Urinary Catheterization/Nursing Negligence - Nursing Home/Funds Nurse/Self-Medication - Nurse/Drug Screen - E.R./Nursing Triage ICU Nursing/Respiratory Arrest - Anticoagulant/Nursing Care O.R./Horseplay - Arbitration Agreement/Nursing Home Admission

# Skin Care, Skilled Nursing: Civil Monetary Penalties Upheld.

A skilled nursing facility was cited and assessed a civil monetary penalty for violations of three separate Federal regulations in the care of one particular resident, which was upheld by the US Court of Appeals for the Fifth Circuit.

#### Development, Progression Of Skin Lesions Is A

#### **Significant Change in Health Status**

The resident developed two Stage II pressure ulcers, then two more two weeks later. A week after that one worsened to Stage III and a week later another worsened to Stage IV.

Facility staff did consult with the dietician to see if changing the resident's diet might help with the problems with her skin. The Court saw this as an indication there was a realization that there had been a significant change in her health status requiring a comprehensive re-assessment of her needs, which was never done.

#### No Documentation That Skin Lesions Were Unavoidable

The initial care plan on admission two years earlier called for lotion to the extremities twice daily, weekly skin assessments, turning and repositioning every two hours, an air mattress, whirlpool baths, nutritional supplements and use of a Hoyer lift for transfers. Basically none of this being done was documented in the chart.

A pressure sore can be considered unavoidable and not a violation of Federal regulations, despite the outcome, if routine preventive care was provided. However, according to the Court, routine care being in the care plan and routine care actually being done are two different things.

#### Assistance With Activities of Daily Living Call Bells Not Accessible

The Court also ruled that call bells not being accessible to this resident and several others was a violation of Federal regulations that mandate help with ADL's for residents who need help. The call bell has to be in reach, not on the floor or on the bed where the resident cannot reach it.

It is also a violation to provide a bottle of eye drops to a resident without assessing the resident's ability to self-administer. Windsor Place v. US Dept. of Health & Human Svcs, 2011 WL 2437804 (5th Cir., June 17, 2011).

Federal regulations for skilled nursing facilities require the facility to complete a comprehensive assessment of a resident after it is determined, or should have been determined, that there has been a significant change in the resident's physical or mental condition.

Significant change can mean a major decline in the resident's health status that will not normally resolve itself without further intervention or implementation of standard disease related clinical interventions, that has an impact on more than one area of the resident's health status and which requires interdisciplinary review or revision of the care plan.

Federal regulations require that a resident who enters the facility without pressure sores does not develop pressure sores unless the resident's clinical condition demonstrates that they were unavoidable.

Federal regulations require that a resident who is unable to carry out activities of daily living receive the personal services necessary to maintain good nutrition, grooming and personal and oral hygiene.

UNITED STATES COURT OF APPEALS FIFTH CIRCUIT June 17, 2011

## Nurses' Duty To Monitor, Advocate: Court Sees Grounds For Suit.

The patient was in the nursing home for only two weeks before she was transferred to a hospital where she died in intensive care

The family sued the nursing home for wrongful death due to nursing negligence.

The nursing home's lawyers filed papers with the Superior Court of Connecticut challenging the adequacy of the expert's opinion filed with the lawsuit, an expert's opinion being a mandatory prerequisite to filing such a lawsuit in Connecticut as in most US jurisdictions.

The nurses violated the nursing standard of care by failing to monitor, assess, collect data, advocate for the patient, obtain necessary labs in time, notify the physician of changes in the patient and recommend discharge to a hospital.

SUPERIOR COURT OF CONNECTICUT May 24, 2011

The Court ruled the expert's report in fact did state grounds for a lawsuit for nursing negligence.

The Court focused on the fact that the patient's vital signs, lab values and medical diagnoses pointed to life-threatening abnormalities.

The problems documented in the nursing home chart included low BP of 95/31, extremely elevated INR, high BNP and BUN, acidosis, hyponatremia, low bicarbonate, lower and upper extremity edema, *C. difficile* with diarrhea and chronic renal failure, according to the Court.

The nurses had the responsibility to monitor these data, understand their significance, report to the attending physician and advocate for transfer of the patient to a hospital much sooner than was eventually done, the Court said. <u>Estate of Vissicchio v. CSC Enterprises</u>, Inc., 2011 WL 2418684 (Conn. Super., May 24, 2011).

## **Sexual Assault:** Female Psych Patient's Case To Go Forward.

he Court of Appeals of Tennessee tient's case could go forward against the lations of Federal standards in the care of extensive assistance with transfers, had facility where she allegedly was sexually two separate patients. assaulted by a male fellow patient.

admitted to this facility were by the very gestive heart failure, diabetes and obesity. fact of having been admitted to the facility known to be prone to unpredictable and

ciated the vulnerability of a twenty year- from her bed to her wheelchair without old female patient suffering from acute using the mechanical lift, in violation of psychosis and hallucinations.

whether the patient's case could go for- clear from the court record whether the a violation of the express language of Fedward without being backed by an expert's patient was actually injured. opinion as to the standard of care.

Thus the legal issue was not professional momentarily. malpractice, which requires expert testimony, but ordinary negligence, for which year-old woman who suffered from con- out of her chair on to the floor on previous no expert is needed. Brister v. HCA, 2011 gestive heart failure and dementia. WL 2395218 (Tenn. App., June 8, 2011).

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# **Nursing Care Standards: Court** Sees Immediate Jeopardy, OK's **Civil Monetary Penalties.**

ruled that a female psychiatric pa- penalties against a nursing facility for vio- range of motion in her lower body, needed

#### Failure to Follow Care Plan

potentially violent and assaultive behavior. mechanical lift in all transfers. Neverthe- finding that this second violation also rose The facility's staff should have appreless, two aides attempted to transfer her to the level of immediate jeopardy. her care plan. The patient was either The core technical legal issue was dropped or lowered to the floor. It was not adequate supervision to prevent accidents,

The Court ruled that this violation rose Court said. The Court ruled that a non-licensed to the level of "immediate jeopardy" benon-professional staff person such as a cause members of the nursing home staff came in two forms. The aides who where security guard could have appreciated the directly violated the care plan in the trans- with the patient when she wiggled out and danger to this patient and recognized the fer of an elderly obese patient who suffered fell should have been watching her more steps necessary to keep potentially assaul- from serious medical conditions which closely. tive male patients separated from her. made her unable to stand on her own even

She managed to wiggle out of her the incident.

The US Court of Appeals for the Eleventh Circuit upheld civil monetary dition and had limited mobility and limited poor cognition and judgment and was The first patient was an eighty-three known to fidget during care. Her diagnosis According to the Court, male patients year-old woman who suffered from con- of osteoporosis made it extremely dangerous for her to fall.

> The Court upheld a civil monetary Her care plan called for the use of a penalty levied against the nursing facility,

#### Failure to Provide Adequate **Supervision to Prevent Accidents**

The patient was not provided with eral Medicare/Medicaid standards, the

That failure to provide supervision

It also came to light that the patient was known to have the tendency to wiggle The second patient was an eighty-five while in her wheelchair and had wiggled occasions.

The patient's well-known tendency to wheelchair while two aides were standing wiggle in her wheelchair pointed to a need by with her preparing to transfer her from to address the issue of restraints for her the wheelchair. She fractured her wrist in own safety, but that was never done. Golden Living Center v. US Dept. of Health & Human Svcs, 2011 WL 2308564 (11th Cir., June 10, 2011).

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## **Operating Room:** Repositioning Seen As A Nursing Responsibility.

he patient was a 400 pound former professional football player with a muscular build who was positioned facedown on a Jackson table for a neurosurgical procedure that lasted more than ten hours, longer than expected.

were done under directions from the neurosurgeon.

pressure sores on his chest and brachial and lab tests. plexus atrophy palsy, a nerve injury which has rendered him permanently disabled except for the fact that her potassium level with atrophy of his arms and little or no was significantly depressed. use of some of his fingers.

Seeing that the patient's pressure points checked and the body repositioned every two to six hours to prevent pressure sores and to allow circulation was the responsibility of the nurses and the anesthesiologist.

> COURT OF APPEALS OF TEXAS June 9, 2011

The Court of Appeals of Texas upheld died less than two days later. the jury's verdict of more than \$900,000 for the patient which assigned blame 60% filed in the Circuit Court, Oakland County, to the anesthesiologist and 40% to the Michigan originally included allegations nurses. The jury absolved the neurosurgeon from fault for the way the patient was failed to perform a complete physical expositioned and padded at the start.

According to the Court, use of the pulmonary embolism. table that was used in this face-down procedure causes pressure points on the chest cians, however, were eventually dropped, and hips.

merely to allow pressure lesions to develop tions based on 180° of confusion over the nurse's negligence, which resulted in a and try to treat them later. The nurses have to be aware that prolonged pressure can lead to compromised circulation and nerve family for \$100,000, part of which went to communication with the second nurse as to damage and see that the patient is checked and repositioned. Christus Health v. Harlien, 2011 WL 2394614 (Tex. App., June 9, 2011).

# Hyperkalemia vs. Hypokalemia: **Nurse's Discharge** Instructions Faulted, Hospital Pays Settlement.

The initial positioning and padding achiness. She also had recently fallen.

and started her on oxygen. The emergency After the procedure the patient had room physician saw her and ordered x-rays

Everything was basically negative

#### **Nurse's Discharge Instructions** Confused Hyperkalemia vs. Hypokalemia

hospital by a registered nurse. The nurse the tear in the urethra from the first inserexplained the patient's diagnosis of hyper- tion caused the patient to require catheterikalemia, excessive potassium.

Based on the nurse's faulty discharge abdomen into the bladder. instructions the patient discontinued her potassium supplements that she had been taking.

Two days later she was taken to another hospital's emergency department by ambulance by paramedics who were called when the family noticed mental status changes. Her potassium was even lower than it had been at the first hospital. She

The family's wrongful death lawsuit that the physicians at the first hospital amination to rule out pneumonia and/or a

The allegations faulting the physi- prior to trial. During a lengthy procedure it is wrong charge nurse gave faulty discharge instrucreimburse Medicare for her last expenses. Walrath v. Smith, 2010 WL 6662906 (Cir. Ct. Oakland Co., Michigan, July 21, 2010).

## **Catheterization: Patient Awarded Damages For** Nurses' Negligence.

ight after laparoscopic bilateral hernia The seventy-four year-old patient was Repair the surgeon gave orders for in-Laken to the emergency room with flu- and-out urinary catheterization to drain like symptoms of fever, weakness and urine from the bladder and to confirm there was no blood in the urine indicating the The triage nurse took her vital signs bladder might have been injured during the surgical procedure.

> After the surgeon had left the operating room a registered nurse inserted a Foley with an inflatable retention bulb instead of an in-and-out catheter, then had another nurse inflate the bulb while it was still in the urethra.

The injury from the first insertion and inflation and injury from a subsequent in-The patient was discharged from the sertion by a physician sideways through zation by a urologist directly through the

> The nurse did not follow the physician's order for inand-out catheterization, using a Foley with an inflatable bulb instead.

> Another nurse inflated the bulb while it was still in the urethra.

> > DISTRICT COURT TARRANT COUNTY, TEXAS April 15, 2011

The insurance company for the nurse who inflated the bulb settled for \$200,000

The jury in the District Court, Tarrant leaving only the allegation that the dis- County, Texas then awarded additional damages against the hospital for the first meaning of the patient's laboratory values. total recovery by the patient of \$720,000, The hospital reportedly settled with the for use of the wrong catheter and for miswhat the physician's orders actually were. Steen v. USMD Hosp., 2011 WL 2489051 (Dist Ct. Tarrant Co., Texas, April 15, 2011).

## Misappropriation Of Funds: Aide's **Termination Upheld By Court.**

obtained written permission from one time. of the residents to handle her personal signed by the patient to the charge nurse home, but she stayed at the hospital and screen and started working as a hospital who placed them in the resident's chart.

The aide was fired and reported to the local police when the administrator learned she was handling the resident's affairs and breaking out in hives. confronted her and she was unable to account for the funds which were absent from the resident's checking account.

tion and malicious prosecution, claiming she was actually fired in retaliation for filing a worker's compensation case and of patient-care regulations. The Court of Appeals of Ohio upheld her termination.

Federal and state laws require nursing facilities to set up and enforce policies against abuse of residents and misappropriation includina their funds. mandatory duty to report misappropriation to local law enforcement.

> COURT OF APPEALS OF OHIO June 24, 2011

quire facilities to develop and implement dents and misappropriation of their prop- nurse for misconduct. erty.

2011 WL 2449008 (Ohio App., June 24, 2011).

## **Self-Medication: Nurse's Firing Upheld By Court.**

nurse had a migraine headache when she arrived for work at the hospital n aide working in a nursing home shortly before her scheduled 3:00 p.m. start

> She was told to rest. About an hour working directly for the hospital. The aide gave two notes later he co-workers advised her to go told her co-workers she believed she would be able to start working around 7:00 p.m.

> > At 5:00 p.m. she unexpectedly began

#### Nurse Used Her ID Card to Obtain Patient's Medication For Herself

To obtain a dose of Benadryl for her-The aide sued for wrongful termina- self the nurse went to the medication room, application she was not taking any medicaswiped her ID card and entered a patient's tions, a false statement, and she was fired. identification data. The equipment dispensed an IV dose of Benadryl, which was for threatening to expose alleged violations not what she wanted, so she disposed of the medication and entered in the patient's records that it had been wasted so that the patient would not be billed for it.

> Then the nurse swiped her card again, entered the same patient's data and obtained a Benadryl pill which was what she wanted. The patient was eventually billed Court of Appeals of Ohio who decided the \$4.25 for the medication.

the nurse had not gone home, looked into tion on her employment application. the medication room to check on what she indicate it had just been used. She told her discrimination. supervisor what she saw.

The electronic record was checked and it was confirmed that the nurse in question cal dependency is considered a disability had used her card and a patient's identifi- for purposes of disability discrimination cation to obtain medication for her own law. Federal and state laws expressly pro-Federal nursing home regulations re- use. She was fired a few days later.

The Court of Appeals of Wisconsin abuser from discrimination. policies to prevent mistreatment of resi- ruled the hospital had grounds to fire the

The nursing home's policy, which fense was to raise the question why anyone patients in the ICU without any apparent complied with Federal and state law, was would risk their job stealing something that problems. All the while she was strictly that all resident funds were to be deposited would cost less than a dollar if purchased adhering to a monitored recovery program with the nursing home administrator's of- over the counter at retail. That argument which included counseling and random fice and employees were to refrain from ignored the hard evidence that she had, in drug tests. If the nurse was fired for her handling resident's funds, even to the ex- fact, self-medicated on the job with a pa- disability, revealed by disclosing her tent of not accepting funds even temporar- tient's medication, an offense serious methadone use, that would have been illeily for immediate deposit with the front enough to justify termination regardless of gal discrimination, the dissenting judge Morris v. Dobbins Nursing Home, the dollar amount involved. Grall v. State, believed. Wagner v. Regional Med. Ctr., 2011 2011 WL 1991673 (Wis. App., May 24, 2011).

## **Drug Screen: Nurse Fired For Falsifying** Information.

nurse who had been working through An agency applied for a position

She gave a sample for a required drug employee before the results came back. When the results were delayed, indicating that something had been found, the nurse was confronted and disclosed she was on methadone as part of her treatment for chemical dependency.

She had stated on her employment

#### The nurse was fired for falsifying information on her employment application.

COURT OF APPEALS OF OHIO June 20, 2011

The majority of the judges on the case against the nurse were satisfied that Another nurse, surprised to see that the nurse was fired for falsifying informa-

One judge dissented from the majority was doing there. The computer screen on opinion, insisting the nurse's lawsuit had the medication dispensing unit seemed to raised legitimate questions about disability

#### **Chemical Dependency Is A Disability**

Being a person in recovery for chemitect a successfully rehabilitated drug

This nurse had been working ten months at the hospital as an employee of a The nurse's only argument in her de-nursing agency taking care of critically ill WL 2448732 (Ohio App., June 20, 2011).

# Respiratory Arrest In ICU: Patient's Family Obtains Jury Verdict For Nursing Negligence.

The seventy-five year-old patient was in the hospital's intensive care unit recovering after a colon resection seven days earlier.

On admission she suffered from rectal bleeding, the reason for her hospitalization, and had a history of hypertension, but otherwise was in good health.

At 11:00 a.m. in the ICU she began to experience shortness of breath while sitting up in her chair. Her nurse encouraged her to take deep breaths and to use her incentive spirometer. Her O<sub>2</sub> sat was 96-98%.

The pulmonologist came in at 1:45 p.m. He saw that she had just vomited clear yellow material. His note expressed concern for aspiration if she vomited again. His orders included watching her respiratory status, giving an extra nebulizer treatment now, getting arterial blood gases if there was increased or decreased respiratory rate, decreased O<sub>2</sub> sat or change in mental status and npo except ice chips.

There was no nursing documentation of the physician's orders being carried out. At 3:00 p.m. the nurse noted a sustained respiratory rate of 47, although it was vague how long that went on.

At 5:25 p.m. the colorectal surgeon came to see the patient and reviewed her chart. From the information available from the chart that afternoon the patient seemed to be doing fine. He ordered a bolus of IV fluids

At 6:00 p.m., shortly after the IV fluid bolus was given, the treating physician stopped by and found the patient basically unresponsive. She was alone in the room in bed with her head back and copious amounts of brownish fluid coming out of her mouth. He called a code.

The E.R. physician who responded to the code documented there was a large amount of yellowish/brown material in the patient's mouth as he attempted to insert the endotracheal tube. Efforts were already underway when he entered the room to suction the gastric material from the airway which was hindering efforts to ventilate her with a bag.

The patient could not be saved. She died from cardiac arrest from respiratory arrest secondary to aspiration.

The nursing standard of care was not carried out in regard to this patient.

The patient had a worsening respiratory condition, but there is no evidence from the chart that the physician's orders were carried out by the patient's nurse.

An extra nebulizer treatment was not given as ordered and arterial blood gases were not drawn when the elevated respiratory rate continued.

The nurse should have contacted the treating physician when the elevated respiratory rate continued.

The patient's nurse did encourage her to use her incentive spirometer.

However, there is no nursing documentation in the patient's chart that the nurse evaluated that intervention to see if it was effective, a vital step in the nursing process.

The nurse herself and the hospital's director of nursing testified that the nurse had received the hospital's general med/surg nursing orientation but had not oriented to the ICU, had little ICU experience and had not been specifically trained in respiratory assessment or respiratory care.

The nurse admitted she was not an ICU nurse.

COURT OF APPEAL OF LOUISIANA June 15, 2011 The patient's adult children filed a lawsuit against the hospital. The jury awarded them damages for negligence by the nurse who cared for her that afternoon.

Two of the patient's daughters visited her that afternoon and later testified they told the nurse their mother was having great difficulty breathing, gasping like she was having an asthma attack and struggling to pull herself up to a sitting position. The nurse told them she needed to be told to use her spirometer and, other than that, there was not much she could do for her.

They also testified the call light in the room was not working.

#### Aspiration, Increased Respiration Tiring, Decreased Respiration Aspiration, Death

One of the physician expert witnesses testified it was unlikely the patient had a pulmonary embolism. Instead, once her respirations rose to 47, apparently after a small aspiration of stomach contents, because she was frail and elderly she easily tired from increased respiratory effort.

When the respiratory rate fell back to normal, the physician said, it meant that the patient had tired and was then at extreme risk for further aspiration, no longer being able to mount the effort to cough and clear the airways to the lungs.

There was no documentation that the nurse performed or had someone perform the nebulizer treatment that was ordered or obtained blood gases when the respiratory rate rose or reported the patient's change in status to a physician.

#### **Nurse Was Not a Trained ICU Nurse**

Much of the legally critical testimony in the case against the hospital centered on the patient's nurse's qualifications or lack thereof to work in the ICU.

The nurse herself stated that she was basically a med/surg nurse who floated to the ICU at times, but she did not consider herself an ICU nurse.

The director of nursing admitted the nurse was just assumed to have oriented to the ICU given the fact she sometimes worked there, but had actually never been trained in the care of respiratory patients in the intensive care setting. Simmons v. Christus Schumpert, \_\_ So. 3d \_\_, 2011 WL 2348654 (La. App., June 15, 2011).

# Anticoagulant Therapy: Court Finds Grounds For Family's Lawsuit.

When she was admitted to the nursing home the patient was on Coumadin as a precaution against blood clots that could lead to embolism or stroke.

Her PT/INR values were found to be sub-therapeutic for a patient who required blood-thinning medication, so the Coumadin was increased.

When her PT/INR came back still below the desired range after a few weeks the Coumadin was upped and a second anticoagulant Lovenox was added. A PT/INR was ordered to be drawn two weeks after the medication increase went into effect.

The day before the PT/INR was scheduled the patient began vomiting blood and was taken to the hospital. Her PT/INR was beyond the therapeutic range. She died in the hospital that day from a gastrointestinal hemorrhage attributed to inadequate monitoring of her anticoagulant level.

The standard of care requires nurses in a nursing home to see that a patient on two anticoagulants has PT/INR monitored every one to three days so that the blood clotting mechanism is not allowed to be inhibited to the point that internal hemorrhage results.

COURT OF APPEALS OF TEXAS June 16, 2011

The Court of Appeals of Texas ruled that the patient's family's nursing and internal medicine experts correctly stated the standard of care.

Even if the attending physician does not see the need for close, frequent PT/INR monitoring for a patient on significant doses of anticoagulant medications, the nurses should appreciate the need and should advocate for lab draws every one to three days, in the experts' opinions. Pinnacle Health v. Calvin, 2011 WL 2420991 (Tex. App., June 16, 2011).

# E.R.: Triage Of Cardiac Patient Understated Urgency, Court Finds EMTALA Violation.

A hospital is liable for violating the US Emergency Medical Treatment and Active Labor Act (EMTALA) if the patient can show that the screening he or she received in the E.R. was not appropriate, that is, not the the standard same as screening that the hospital regularly provides to other patients presenting substantially similar signs and symptoms.

"Appropriate" in the Act refers not to the outcome but to the hospital's standard screening procedures.

This patient had to wait almost two hours before even being seen by the E.R. physician, despite having been released from the hospital four days before after a pulmonary embolism and myocardial infarct.

Correctly following the hospital's chest-pain triage protocol would have produced an urgency-level classification of 1 or 2, not 3 as the patient was triaged.

Initial triage classification can be critical in the E.R. because it determines the aggressiveness and importance that will be given to further evaluation and treatment of the patient.

UNITED STATES DISTRICT COURT
PUERTO RICO
June 9, 2011

The forty-one year-old patient first came to the E.R. on February 17 with chest pain diagnosed as unstable angina.

She had cardiac catheterization and angioplasty that same day that corrected major blockages that were detected affecting the right coronary and circumflex arteries of the heart.

She was kept in the hospital until March 4 for follow up testing which included an echocardiogram and treatment which included an IV Heparin drip.

# Patient Returned to E.R. Had Significant Cardiac History

The patient returned to the same hospital's E.R. on March 8, four days after discharge, with new complaints of chest pain. She was given an urgency classification of 3 upon initial triage, meaning her case was not urgent. That was at 6:53 p.m.

She did not see a physician until 9:00 p.m. Another physician saw her at 11:30 p.m. but did not do an EKG. She continued having chest pain during the night but received no treatment except Vistaril for nausea. She died in the hospital less than twenty-four hours after she came in.

#### **Chest-Pain Protocols Not Followed**

The hospital's standard triage screening procedures called for a patient with chest pains and significant cardiac history to be classified as 1 or 2, that is, very urgent. A whole range of interventions were mandated for an urgent cardiac case including being seen immediately by a physician, an EKG and a cardiologist consult.

For purposes of a hospital's liability under the EMTALA, the issue is not the adequacy of the care given the patient but whether the initial medical screening given the particular patient was the same as the medical screening mandated by the hospital's protocols for other E.R. patients with the same signs, symptoms and history.

In this case, according to the US District Court for the District of Puerto Rico, the medical screening of this patient, starting with her urgency being incorrectly minimized upon initial triage, was sorely lacking. Estate of Scherrer v. Hospital Espanol, 2011 WL 2360225 (D. Puerto Rico, June 9, 2011).

# LEGAL EAGLE EYE NEWSLETTER For the Nursing Profession

# Horseplay In O.R.: Employee/Patient Has Right To Sue For Assault, Court Says.

A patient was admitted to the hospital for a tonsillectomy to be performed in the very same surgical department where he worked as a surgical tech.

As a joke, two of his co-workers, both registered nurses, painted his fingernails and toenails with pink nail polish, wrote "Barb was here" and "Kris was here" on each of his feet and wrapped his thumb with tape, while he was under anesthesia either right before or during the actual procedure.

Afterward the surgical tech sued the hospital and the co-workers involved in the incident for civil assault and intentional infliction of emotional distress.

The Court of Appeals of Texas ruled there were grounds for his lawsuit.

# Assault in the Hospital Is Not a Healthcare Liability Case

The Court rejected the argument that this was a healthcare malpractice case which required the patient to obtain expert testimony outlining a departure by the defendants from the standard of care or face dismissal of his lawsuit.

According to the Court, not every legal case which arises out of events in a health care setting is a health care liability case, even if the persons allegedly responsible were caregivers acting within the course of their employment in a healthcare facility when the events occurred.

The best analogy would be a sexual assault by a physician or other health care professional during the course of treatment. The professional standard of care for the treatment being rendered is not relevant and expert testimony is not needed for the victim to succeed in court.

Assault as the basis for a civil lawsuit is intentional physical contact which is known or reasonably should be known will be regarded by the victim as offensive or provocative.

The surgical tech alleged in his lawsuit that as a direct result of the intentional physical violation of his bodily integrity by his co-workers while he was unconscious he suffered humiliation and continued to feel extreme embarrassment afterward because of the negative impact that homophobic innuendo had on his work environment. <a href="Drewery v. Adventist Health">Drewery v. Adventist Health</a>, <a href="S.W.3d">S.W.3d</a></a>, <a href="2011 WL 1991763">2011 WL 1991763</a> (Tex. App., May 20, 2011).

# Arbitration: Patient Was Mentally Competent, Court Rules Arbitration Agreement Was Valid.

The seventy-four year-old patient had been living in an independent living facility where she fell and sustained an L1 vertebral fracture which required hospitalization followed by three weeks in the hospital's skilled nursing unit.

On admission to a nursing home from the skilled nursing unit there was concern she was suffering from a mental disorder even though she had never before been treated for mental illness.

An evaluation requested from a community mental health agency ruled out mental illness. Nursing notes referred to an ongoing urinary tract infection which seemed to account for the symptoms she was having.

On admission the patient signed an arbitration agreement along with thirty-seven other legal papers.

The patient claimed the arbitration agreement is unenforceable because she lacked the mental capacity to sign a contract when she signed it.

However, the mental status evaluation the facility requested when she was admitted indicates she did not suffer from major mental illness and that a more specialized placement was, therefore, unnecessary.

UNITED STATES DISTRICT COURT KENTUCKY June 20, 2011 Later the patient sued the nursing home for denial of treatment and improper care. The nursing home's first line of defense was to insist the court case be transferred to arbitration.

The US District Court for the Western District of Kentucky noted for the record an arbitration agreement is a contract and signed contracts are presumed valid. Convincing evidence is required to invalidate a signed contract.

The Court pointed directly to the admission mental health evaluation which was done not for legal protection but out of concern that the level of care available at the facility might not be adequate to meet the needs of an individual with mental illness. The evaluation disclosed no mental illness, mental impairment or cognitive deficit. Abell v. Bardstown Medical, 2011 WL 2471210 (W.D. Ky., June 20, 2011).